



## FACTS

### WHAT DOES POPULAR, INC. DO WITH YOUR PERSONAL INFORMATION?

#### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all the information that can be shared. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

#### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- Account balance and transaction history
- Payment history and credit history

#### How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Popular, Inc. chooses to share; and whether you can limit this sharing.

| Reasons we can share your personal information  | Does Popular, Inc. share? | Can you limit this sharing? |
|---|---------------------------|-----------------------------|
| <b>For our everyday business purposes—</b><br>such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes                       | No                          |
| <b>For our marketing purposes—</b><br>to offer our products and services to you   | Yes                       | No                          |
| <b>For joint marketing with other financial companies</b>   | Yes                       | No                          |
| <b>For our affiliates' business purposes—</b><br>information about your transactions and experiences  | Yes                       | No                          |
| <b>For our affiliates' business purposes—</b><br>information about your creditworthiness  | Yes                       | Yes                         |
| <b>For our affiliates to market to you</b>  | Yes                       | Yes                         |
| <b>For nonaffiliates to market to you</b>   | No                        | We don't share              |

#### To limit our sharing

- Visit us online: <https://savings.eloan.com/optout>

**NO ACTION IS REQUIRED if you previously chose to opt-out of sharing your information.**

**Please note:**

If you are a *new* customer, we can begin sharing your information 45 days from the date we sent this notice. When you are *no longer* our customer, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

#### Questions?

Call toll-free: 1 (888) 610-5925

**Who we are**

|                                      |  |
|--------------------------------------|--|
| <b>Who is providing this notice?</b> | Popular, Inc. and its affiliates: Banco Popular North America, ELOAN, Inc., Popular Equipment Finance and Popular Insurance Agency USA |
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**What we do**

|   |  |
|---|--|
| <b>How does Popular, Inc. protect my personal information?</b>                            | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. Also, we limit the access only to employees who need it to provide products and services, or to comply with federal and local regulations.   |
| <b>How does Popular, Inc. collect my personal information?</b>                            | We collect your personal information, for example, when you <ul style="list-style-type: none"> <li>• open an account or show your driver's license</li> <li>• apply for a loan or show your government issued ID</li> <li>• provide employment information or provide account information</li> </ul> <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p>   |
| <b>Why can't I limit all sharing?</b>   | Federal law gives you the right to limit only <ul style="list-style-type: none"> <li>• sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>• affiliates from using your information to market to you</li> <li>• sharing for nonaffiliates to market to you</li> </ul> <p>State laws and individual companies may give you additional rights to limit sharing. (See below for more on your rights under state law.)</p> |
| <b>What happens when I limit sharing for an account I hold jointly with someone else?</b> | Your choice(s) will apply to everyone on your account—unless you tell us otherwise.  |

**Definitions**

|                        |  |
|------------------------|--|
| <b>Affiliates</b>      | Companies related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> <li>• <i>Our affiliates include companies with Popular, Inc.; financial companies such as Banco Popular North America, ELOAN, Inc., Popular Equipment Finance and Popular Insurance Agency USA</i></li> </ul> |
| <b>Nonaffiliates</b>   | Companies not related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> <li>• <i>Popular, Inc. does not share with nonaffiliates.</i></li> </ul>  |
| <b>Joint marketing</b> | A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none"> <li>• <i>Our joint marketing partners include: direct marketing, insurance companies, investment securities and/or brokerage firms.</i></li> </ul>                                       |

**Other important information**

**California Residents** – Your state law requires financial institutions to obtain your consent prior to sharing information about you with nonaffiliated parties. Except as permitted by law, we will not share information we collect about you with nonaffiliated third parties while you are a resident of California.

**Vermont Residents** – We do not share information we collect about you with nonaffiliated third parties, except as permitted by Vermont law, such as to process your transactions or maintain your account. In addition, we will not share information about your creditworthiness with our affiliates, except with your authorization.

**Nevada Residents** – Pursuant to Nevada law, if you prefer not to receive marketing calls from us, you may be placed on our internal Do Not Call list by writing to us at: Popular, Inc., P.O. Box 5490, Miami Lakes, FL 33014-8500.

For more information, contact us at the address above. You may also contact the Nevada Attorney General's Office at: Bureau of Consumer Protection, Office of the Nevada Attorney General, 555 E. Washington St., Suite 3900, Las Vegas, NV 89101; telephone number: (702) 486-3132; email BCPINFO@ag.state.nv.us